



Appendix to Apr. 19, 2004 Amendment, 09/514,642, Replacement Sheet

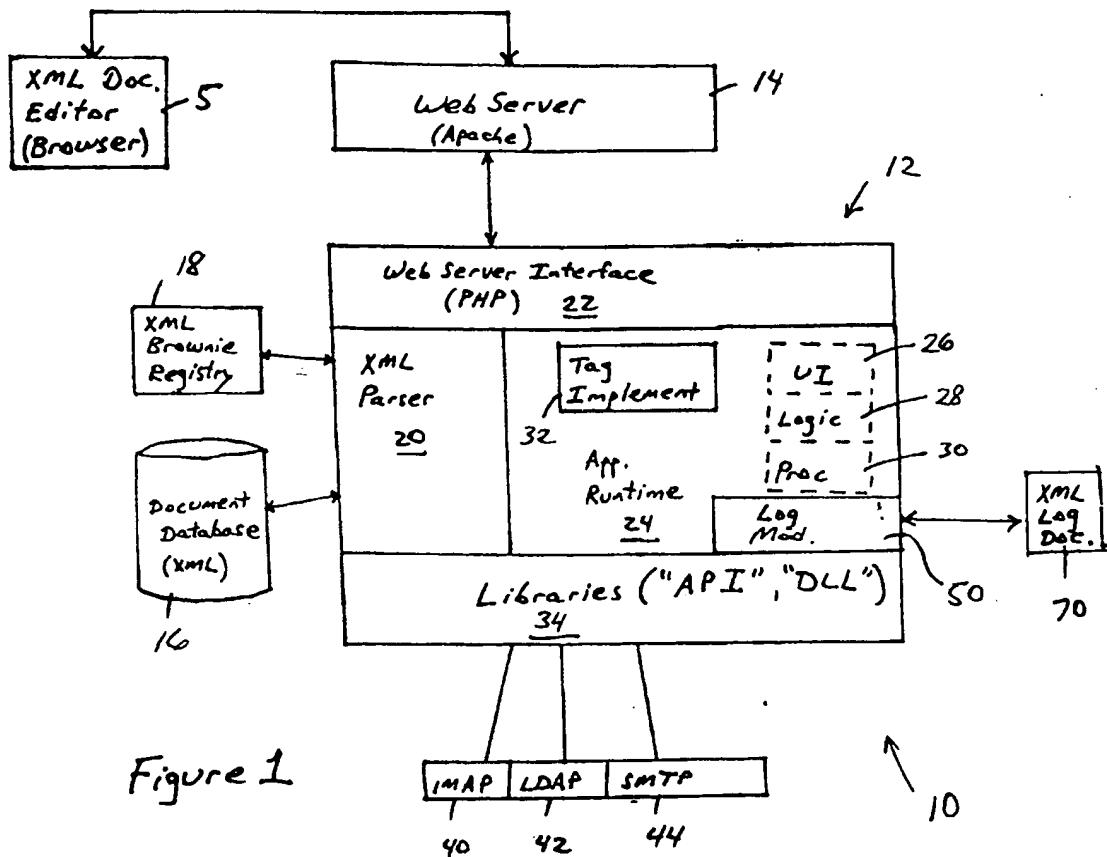


Figure 1

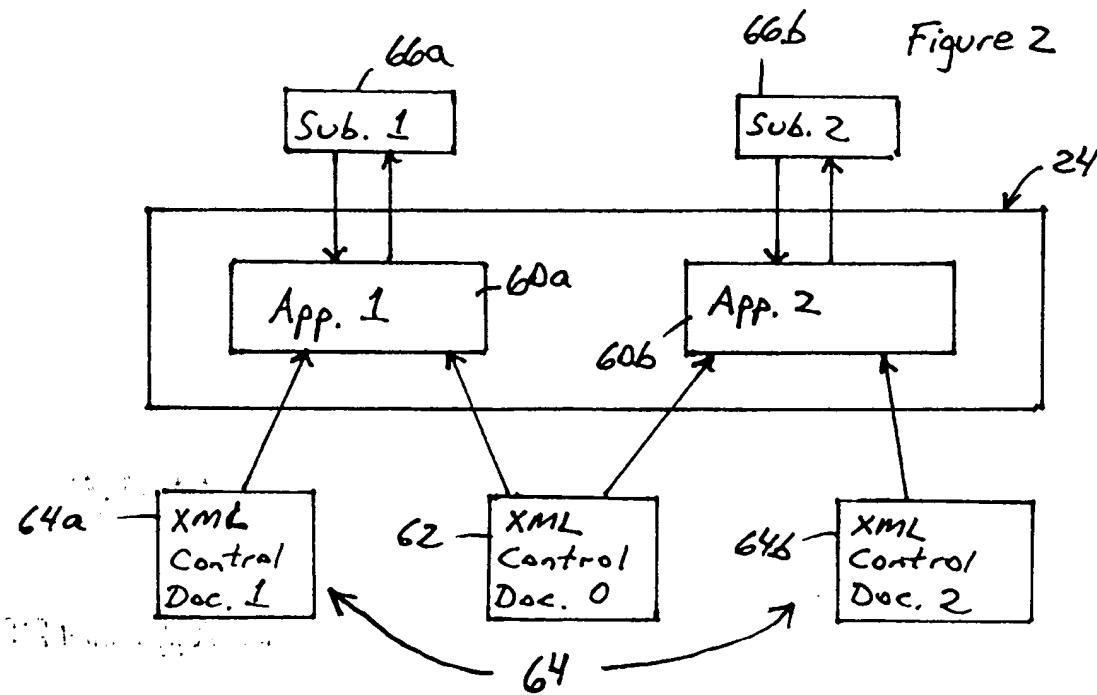


Figure 2



Figure 3

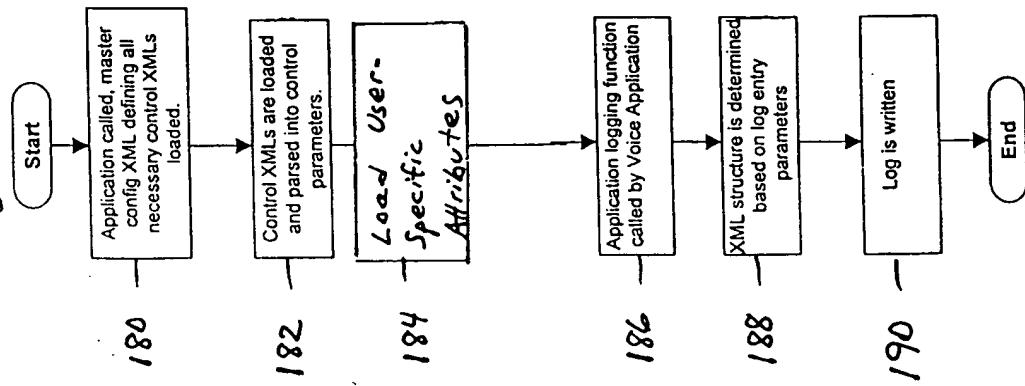


Figure 4A 62

Sample Parameter File:

```
<SERVICES>
  <IMAP IP="10.10.0.255" port="143" hostname="imap1.domain.com" />
  <LDAP IP="10.10.0.254" port="389" hostname="ldap1.domain.com" />
  <TTS IP="10.10.0.253" port="2555" hostname="texttospeech.domain.com" />
</SERVICES>
```

← 92a

← 92b

← 92c

Figure 48

1